

## REPORT A STREETLIGHT OUT

To report a street light outage, contact  
Jersey Central Power & Light Company's  
automated reporting line at 1-888-544-4877

Street light outages can also be reported online at  
[www.firstenergycorp.com](http://www.firstenergycorp.com)

1. Select Jersey Central Power & Light
2. Under 'Outages' click on 'Report Streetlight Outage'
3. Please have the following information ready in advance:
  - ✓ Your name and telephone number in case more information is needed
  - ✓ Address where the streetlight is located – nearest house or business address, and nearest cross street
  - ✓ The number on the pole (located at eye-level on the pole)
  - ✓ What is wrong with the streetlight, i.e., damaged pole, light fixture broken, light on during the day, light flickers, light out.

Most streetlight outages can be repaired within a few days; however, sometimes the repairs can take longer if equipment needs to be replaced.

Jersey Central Power & Light  
A FirstEnergy Company