REPORT A STREETLIGHT OUT

To report a street light outage, contact Jersey Central Power & Light Company’s automated reporting line at 1-888-544-4877

Street light outages can also be reported online at www.firstenergycorp.com

1. Select Jersey Central Power & Light

2. Under ‘Outages’ click on ‘Report Streetlight Outage’

3. Please have the following information ready in advance:

✓ Your name and telephone number in case more information is needed
✓ Address where the streetlight is located – nearest house or business address, and nearest cross street
✓ The number on the pole (located at eye-level on the pole)
✓ What is wrong with the streetlight, i.e., damaged pole, light fixture broken, light on during the day, light flickers, light out.

Most streetlight outages can be repaired within a few days; however, sometimes the repairs can take longer if equipment needs to be replaced.

Jersey Central Power & Light
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